Los Angeles Harbor College Library Reference Survey

Please fill this form out. It will help us assess the quality of our reference service.
* Required

Please indicate your status *
- Full-time LAHC student (12 units or more)
- Part-time LAHC student (under 12 units)
- Other: 

During your meeting with the librarian, was your question answered satisfactorily? *
- Yes

Did you find the information you needed? *
- Yes

Were you provided with enough assistance? *
- Yes

Do you think you can find similar information again without further assistance from a librarian? *
- Yes

Would you return to this librarian? *
- Yes

Please rate your experience, 1 being worst, 5 being best. How RELEVANT was the information that the librarian provided? (Did the information meet your need)? *

Not relevant at all ○ ○ ○ ○ ○ Completely relevant

Were you SATISFIED with the amount of information you received? (Did you find enough information)? *

1 2 3 4 5
Dissatisfied  ○  ○  ○  ○  ○  Completely Satisfied  

How COMPLETE was the answer you received? (Was your question fully answered)? *

1  2  3  4  5

Not answered at all  ○  ○  ○  ○  ○  Answered completely

How HELPFUL was the librarian? (Was the librarian helpful)? *

1  2  3  4  5

Not helpful at all  ○  ○  ○  ○  ○  Very helpful

Overall, how SATISFIED are you? (In general, how good do you feel about your meeting with the librarian)? *

1  2  3  4  5

Dissatisfied  ○  ○  ○  ○  ○  Completely Satisfied

Please included any additional comments below.

Submit

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