

EOPS/CARE and CalWORKs Advisory Meeting

Monday, 8/17/2020

11:00—12:30 PM

Zoom: <https://laccd.zoom.us/j/92002475358>



Members Present:

Kaman Ng, EOPS Assistant Director/Counselor
 Dawn Reid, Dean of Student Services
 Sara Rubio, Counseling Chair
 Ivette Bustamante, UCLA Rep.
 Tracey Jones, CAFYES Coordinator/Counselor
 Blanca Rodriguez, CARE Coordinator
 Angeles Zesati, CalWORKs Coordinator

Marcela Hernandez, Interim Transfer Center Director
 Ramon Muniz, EOP CSUN Rep
 Peggy Loewy Wellsh, Financial Aid Director
 Lauren Miller, SPS Staff
 Deatrice Shernell, LBCC EOPS Director
 Jacob Haik, Deputy Chief of Staff
 Tim Mariner, EOPS Data Management

Meeting called to order at 11:05 a.m.

1. Introduction and Welcome
 - a. K.Ng welcomed the committee and everyone introduced themselves. There were a few new attendees/roles: Sara Rubio, Counseling Chair and Marcela Hernandez, Interim Transfer Center Director
2. Review of agenda and minutes
 - a. Agenda and minutes from the January 2020 meeting was shared on the chat for all to access
 - b. No changes to minutes or agenda
3. EOPS/CARE/CAFYES/CalWORKs Updates, Report, and Goals
 - a. K.Ng shared highlights of EOPS in AY 19-20. Report included academic data, workshop data, special events, and field trips. EOPS academic data showed excellent success rate for Spring 2020. Despite abruptly transitioning to remote learning, students still did great. Data showed that retention rate was 100% across the board and T.Mariner suggested that it could be due to the EW policy. K.Ng shared EOPS goals for AY20-21 with an enrollment goal of serving 890 students. This could be challenging and unpredictable with our current online format.
 - b. B.Rodriguez shared CARE report which included CARE enrollment data, details of the Fall 20 CARE/CalWORKs Conference, and events that happened in 19-20. B.Rodriguez shared that having Lucia Salas, who is part of this committee, assist her in completing the CARE verification form was very helpful; however, Ms. Salas could no longer help due to added duties. B.Rodriguez asked if anyone can share another DPSS contact to please let her know. CARE plans to serve 60 students this year.
 - c. T.Jones by shared the CAFYES newsletter. LAHC CAFYES newsletter included events like workshops, activities, and giveaways. These events included registering students to vote, giving items away during COVID19, and celebration of our CAFYES graduates. The CAFYES Club continues to do well. The newsletter also included new legislations impacting foster youths. CAFYES plan to serve 50 students for AY20-21.
 - d. A.Zesati gave recapped of CalWORKs. The report included activities hosted by CalWORKs counselors. The program is currently serving 186 students. She hopes the enrollment will grow as it seems to be a trend that when the economy is low, student enrollment is high. A.Zesati also shared a budget summary to the group.
4. Online Service Recommendations
 - a. K.Ng asked the committee for recommendations in regards to serving students online.
 - b. R.Muniz asked what kind of challenges we seeing with students. K.Ng spoke about the new Cranium Café challenges since it's a new system to students. B.Rodriguez shared that access to quality internet can be a problem to students. Also, time management and meeting family needs are also challenges that she sees with students.
 - c. D.Shernell asked about our EOPS book loan services. T.Mariner shared the process we have with the college bookstore. It will be all online ordering. D.Reid clarified that D.Shernell is asking about our loan service and not our book grant service. D.Shernell shared that LBCC successfully received their books

back from students who borrowed in the Spring. They are currently working on bundling books for students to use in the Fall. LAHC is having students keep the borrowed book for now.

- d. L.Miller shared about a resource called Library Genesis that is useful for students in regards to book access. She will create a flyer or get the information to share with us.
 - e. K.Ng asked if there are any suggestions on providing meal services to students during this time. The programs have been giving out grocery cards and meal grants. D.Shernell shared that LBCC still provide access to the food pantry by doing curbside pick-up.
 - f. K.Ng asked the committee to email her any additional service suggestions the committee might have for students.
5. Campus and Community Partner Updates
- a. L.Miller: SPS enrollment is currently lower than previous years, but they are getting more enrollment from recent HS students. The program is proctoring exams for instructors and hosting a lot of helpful workshops for both instructors and students. All workshops are posted on the website. She also asked that if we have students who needs help with math, please let her know and she can refer them to Kristen, Disability Specialist at the High Tech Center.
 - b. I. Bustamante: UCLA update. Fall enrollment will be 8% in-person and will likely be 100% remote in the fall. UCLA housing are open for about 15,000 students.
 - c. R.Muniz: Fall will be 100% remote for CSUN and likely for Spring as well. EOP enrollment is a little bit lower than previous year, but the program serves 3000 students.
 - d. D.Shernell: LBCC EOPS is able to maintain student enrollment and have been working on providing services mentioned above. She spoke on the importance of her student worker staff who have been instrumental in providing such services.
 - e. P. LWellisch: Financial Aid has been communicating with students via email and Cranium Café. They have been able to maintain a Cranium Café window with the help of student workers from CalWORKs. SAP appeals are down. Campus Logic has been working well for FA.
 - f. M.Hernandez: Transfer Con summer edition ended last week with 120 attendees. Fall Transfer Con is underway in September. M.Hernandez is excited to continue the collaborative work with EOPS.
 - g. S.Rubio: General Counseling updated provided. Currently S.Rubio is working on perfecting Cranium Café to streamline better services for drop-in and counseling appointments. Enrollment for counseling courses is also low at this time and S.Rubio is looking to see how she can avoid the cancellation by moving some to late-start. P.LWellisch pointed out that students enroll in late-start classes do not get the FA money until the class starts. This is important for students to know.
 - h. J.Haik: The city is looking to build more student housing specifically for LAHC students. The housing projects in other locations has worked well. They are well staffed and well patrolled for cleanliness. J.Haik shared his support for our programs as he is a LAHC EOPS alumni.
6. Other items
N/A

Meeting adjourned at 12:40p.m.